



# Rayner Stephens

H I G H S C H O O L

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**Headteacher**

Fay Beach

26<sup>th</sup> January 2021

Dear Families

I am writing in response to the recent parent and learner survey that was completed. Thank you for all your comments and suggestions, which are truly welcomed during these unprecedented times. As you can appreciate this is a period of change and transition for the whole community. I would like to share with you the feedback we have received and also some helpful hints to support you during this period of home learning.

The parent and learner surveys were completed by 160 parents and 227 learners. The feedback from the surveys shared the following findings

- 96% learners had appropriate area to study.
- 91% learners are regularly engaging in their work.
- 90% learners are receiving the appropriate amount of remote learning.

It's really promising to receive these findings as remote learning is a new challenge for families, learners and staff. Within school we are proactively delivering a range of continual professional development with colleagues to upskill their approaches in delivery for remote learning to mirror face to face teaching as closely as possible.

During form time we will be providing learners with support around remote learning including safeguarding. Please can I encourage parents to view the website and regular information shared regards safeguarding and remote learning with top tips. Please refer to the website and twitter feed @RSHS\_High school

I would like to thank you for the positive feedback from the surveys and I will ensure these messages are shared with all staff, the positive messages included the following:

- Thank you to all staff for everything you are doing, SLT, teachers, support staff in all areas, kitchen staff, site team/cleaners, everyone involved in keeping school and the children's education running as smoothly as possible. As school support staff we fully understand the hard work and dedication that goes into what you're currently doing and the many issues that can arise. So I wanted to take this opportunity to say thank you, we are grateful to you all.
- Thanks for all help you're giving.
- Thank you for the reassuring communication from Rayner Stephens to parents since the pandemic started & it's continued consistently.
- Very happy with the online learning & live lessons. I feel the teachers are trying hard to engage with the kids.
- The support from school has been amazing.
- Thank you for the welfare calls, I really appreciate them.



Thank you for your constructive feedback on how remote learning is working for your family, we have reviewed all your comments. Where families have identified themselves or their child where specific support is needed a member of the inclusion team has contacted you separately. Some responses have been very helpful in supporting the improvement of provision. It also allowed us to review any gaps in our communication of key information. Below is further information related to the questions families posed.

To support learner's **general health and wellbeing** please can I signpost you to both the website and also weekly messages from Mrs Gaskell. I would also welcome parents to contact school as that will allow us to offer further support to the learners as the parent survey is anonymous. Where learners have requested support on the learner survey, we will be contacting those learners directly.

For parents who have **ICT requirements** or concerns please can I direct you to contact Mrs Summersgill, who will endeavour to support you with your enquiry. The school recently applied for laptops following the governments laptop scheme and I am happy to share that we have received our allocation and are currently in the process of distributing them.

With reference to **Teams** and the software learners use to receive their work. This software is directly linked to their email accounts. Therefore, please can I recommend that your child shares their timetable with you daily and shows you their quizzes that are complete at the end of all live lessons. I will also share with the staff your thoughts regard timings allocated to upload quizzes.

For any **subject specific queries** please contact the curriculum leader for that specific subject who will return your call.

As a school we are sharing with you **information about your child's engagement daily** through the use of achievement points and behaviour updates. The learners are responding well to the use of achievement points and the shared praise. The behaviour points are there as a tool for you to see their engagement within the lessons. These behaviour points do not carry any weighting and will not be included in their conduct record, they are being used purely to share current information with you via Insight and so that the school can effectively track engagement and potential of further lost learning. All live lessons culminate with a lesson quiz. Learners are to complete this as it allows us to review their progress and highlight areas for development that can be addressed within future lessons.

The learner's feedback to the survey was comprehensive and has allowed for direct support to be put in place for the learners. The positive feedback from the learners to the live lessons are as follows:

- Interaction with teacher
- Sense of normality
- Asking questions in private
- Can go back to something missed
- Like questions being monitored by another teacher
- End of lesson quizzes
- Being able to pause a lesson
- Can work at own pace
- Like the cameras being off
- Like the question and answer box.

I would like to take this opportunity to thank you again for your feedback as working collaboratively allows us to support all learners. Please can I ask that if you have any queries please do not hesitate to contact us. Also for ongoing updates please refer to the school's website and twitter feed @RSHS\_High school. Please take care.

Yours sincerely,

A handwritten signature in black ink, appearing to read 'T. Marshall'.

Mrs T Marshall  
Deputy Headteacher

